

Occupancy, store layout, and managing customer flow

- Occupancy capped at 50% of store capacity. At entrance, staff will maintain a count of the number of customers entering and exiting stores.
- Clearly mark 6' spacing in lines on floor at checkout lines and other high-traffic areas and, as much as practicable, provide ways to encourage 6' spacing in lines outside the store.
- Post conspicuous signage and floor markings to direct customers and limit bottlenecks and/or encourage spacing and flow in high-density areas.
- Have aisles be one-way in stores where practicable to maximize spacing between customers. Identify the one-way aisles with conspicuous signage and/or floor markings.
- Maximize space between customers and employees at checkout lines, including, but not limited to, only using every other checkout line, where and when possible.
- Install Plexiglas shields to separate employees from customers at checkout lines and other areas in the store where practicable.

General

- Communicate with customers through in store signage, and public service announcements and advertisements, there should only be one person per household during shopping trips, whenever possible.
- Discontinue all self-serve foods (e.g., salad bar, olive bar) and product sampling.
- Allow "touchless" credit card transactions. If not possible, sanitize credit card machines (including pen) regularly and consistently.
- Cart and basket handles sanitized between uses (by staff).
- Wherever possible, employees will wear gloves and face masks at all times that they are interacting with customers and/or handling products.